



Frequently Asked Questions

Q: How do I know if my roof has sustained damage?

A: Most storm damage is nearly impossible to see from the ground. It is important to have a thorough inspection by a trained expert.

Q: What can happen if I don't repair or replace my roof in a timely manner?

A: Hail and wind damage begin to affect your roof immediately. Once the surface layer of a shingle is compromised, it begins to delaminate prematurely. Granules come off and the asphalt layer becomes exposed to UV rays. Once the asphalt layer is compromised, the underlayment becomes exposed. The underlayment will dry out and crack making the roof susceptible to water intrusion.

Q: If I make a claim, will my premium go up?

A: No, this is a common misconception. Unlike an auto accident, claims made due to natural causes do not affect individual insurance premiums. If rates are increased due to a natural disaster, it will affect everyone in that region regardless of whether or not they filed a claim.

Q: What is my out of pocket expense?

A: Exterior Solutions Plus guarantees that your only expense will be your deductible!